STATE OF IOWA

DEPARTMENT OF COMMERCE

UTILITIES BOARD

IN RE:

IOWA TELECOMMUNICATIONS SERVICES, INC., d/b/a IOWA TELECOM, AND HEARTLAND TELECOMMUNICATIONS COMPANY OF IOWA, d/b/a HICKORY TECH DOCKET NOS. TF-02-439 TF-02-441

ORDER APPROVING CHANGES TO EXCHANGE BOUNDARY MAPS

(Issued August 27, 2002)

On August 2, 2002, Iowa Telecommunications Services, Inc., d/b/a Iowa Telecom (Iowa Telecom), filed with the Utilities Board (Board) a request to change its exchange boundary map for the Ledyard, Iowa, exchange. The filing has been identified as Docket No. TF-02-441.

lowa Telecom's request proposes to transfer a limited area that is currently located in the Lakota exchange, currently served by Heartland Telecommunications Company of Iowa, d/b/a Hickory Tech (Hickory Tech), to the Ledyard exchange. lowa Telecom states that one specific customer located within the Hickory Tech Lakota exchange has requested service from Iowa Telecom for a hog farm in close proximity of the Ledyard exchange. There are no existing Hickory Tech facilities to serve this customer in the Lakota exchange and Hickory Tech has elected not to create the facilities necessary to serve this customer. Iowa Telecom states that it has

agreed to serve this customer from its Ledyard exchange, pending approval of the exchange boundary revision. There are no other customers residing in this limited area.

Also on August 2, 2002, Hickory Tech filed a corresponding request to revise its boundary map for the Lakota, Iowa, exchange. Hickory Tech's request reflects the same customer's request to receive service from Iowa Telecom in Iowa Telecom's Ledyard exchange. This filing is identified as Docket No. TF-02-439.

The Board will approve the proposed changes to the Ledyard and Lakota exchange boundaries submitted by Iowa Telecom and Hickory Tech pursuant to Iowa Code § 476.29(8). The Board finds that the change is reasonable since the boundary revision was initiated at the request of an individual who is seeking service from Iowa Telecom and no other customers will be affected by the change. Both Iowa Telecom and Hickory Tech have mutually agreed to the boundary changes.

lowa Telcom's and Hickory Tech's requests merely change the boundaries of current exchanges covered by each party's certificate. Therefore, amended certificates are not needed.

IT IS THEREFORE ORDERED:

1. The request of Iowa Telecommunications Services, Inc., d/b/a Iowa
Telecom, filed on August 2, 2002, to change the exchange boundary map for the
Ledyard, Iowa, exchange is granted. A revised map for the Ledyard, Iowa, exchange
shall be filed with the Board within 30 days of the issuance of this order.

- 2. The request of Heartland Telecommunications Company of Iowa, d/b/a Hickory Tech, filed on August 2, 2002, to change the exchange boundary map for the Lakota, Iowa, exchange is granted. A revised map for the Lakota, Iowa, exchange shall be filed with the Board within 30 days of the issuance of this order.
- 3. The proposed changes, identified as Docket Nos. TF-02-439 and TF-02-441, are approved and become effective upon the issuance of this order.

UTILITIES BOARD

	/s/ Diane Munns
ATTEST:	/s/ Mark O. Lambert
/s/ Judi K. Cooper Executive Secretary	/s/ Elliott Smith

Dated at Des Moines, Iowa, this 27th day of August, 2002.